



Recreation Department Bus Trip Evaluation Form

The Town of Riverhead Recreation Department is committed to keeping you satisfied with our services. Please provide the following information and check the answer that best describes your experience.

Bus Trip to: _____ Date: _____ Chaperone Name: _____

Chaperone

- The chaperone's level of organization was
Excellent Good Satisfactory Poor Very Poor
- The chaperone's accessibility during the trip was
Excellent Good Satisfactory Poor Very Poor
- The level of courtesy, respect, and helpfulness shown by the chaperone was
Excellent Good Satisfactory Poor Very Poor

Program

- Please rate the level of which the bus trip met your expectations
Excellent Good Satisfactory Poor Very Poor
- The day, time, and season this trip was offered was
Excellent Good Satisfactory Poor Very Poor
- The fee charged for this trip was
Excellent Good Satisfactory Poor Very Poor

Registration Process

- You registered for the trip via: **Walk-in Website Mail Phone**
- How would you rate your registration experience?
Excellent Good Satisfactory Poor Very Poor
- The level of knowledge and courtesy shown by the office staff was
Excellent Good Satisfactory Poor Very Poor Does Not Apply

Transportation and Equipment

- The comfort and cleanliness of the bus was
Excellent Good Satisfactory Poor Very Poor
- The efficiency and quality of the equipment(dvd player, bathroom, heat, a/c) on the bus was
Excellent Good Satisfactory Poor Very Poor
- Your level of safety and comfort on the bus was
Excellent Good Satisfactory Poor Very Poor
- The bus driver was courteous and knew how to get to the destination
Excellent Good Satisfactory Poor Very Poor

Overall Experience

- Would you repeat this bus trip? **Yes No**
- Would you recommend this trip to others? **Yes No**
- Did the value of this bus trip meet or exceed the value you paid? **Yes No**

Comments/Additional Program Suggestions:

How did you find out about this program? **Website Newspaper Activity Brochure Friend**
School Flyer Email Other: _____

**Please return completed evaluations to:
recreation@riverheadli.com
Riverhead Recreation Dept. 200 Howell Ave. Riverhead, NY 11901**