



TOWN OF RIVERHEAD NEWS

Office of the Supervisor
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FOR IMMEDIATE RELEASE

November 2, 2012

The American Red Cross will be handing out food and water **TODAY**, Friday, November 2, at 4 PM at the Riverhead County Center and the Mastic Fire House.

LIPA

The town has been informed that LIPA is in the process of rebuilding 44 substations and one-third of their transformer lines that bring power to the substations. Those assets have to be repaired before supplying power to neighborhoods. They are concentrating their efforts on these substations as well focusing on completing the restoration of power to critical health facilities, areas of public safety and schools.

They have advised us that they expect to restore the majority of customers who lost power by the weekend of Nov. 10th and 11th. The remaining customers could take an additional week or more, excluding those areas where extreme flooding requires coordinating our efforts with local officials.

In the meantime, repair crews have been out repairing downed lines and poles and have assured us that they will continue to work continuously to restore service.

We thank you for your patience in these difficult circumstances and express our sincere best wishes to those of our customers who have experienced terrible losses from Hurricane Sandy.

To report an outage or downed electrical lines, please call LIPA at 1-800-490-0075 or 631-755-6900. Please visit their website at www.lipower.org/stormcenter for the latest updates.

Gas

Gas supply was disrupted in the aftermath of the storm. The state and federal government have worked diligently to restore infrastructure and gas supplies should return to normal levels shortly. The Town of Riverhead is advising residents to conserve gas throughout the weekend by staying home or remaining local. The Town has restricted gas use at its facilities to only essential services and personnel. Please be advised that Suffolk County has ordered gas station owners to limit customers to fill just one tank of gas per visit and for those customers without power, up to an additional 10 gallons of gas permitted per visit until further notice. Your cooperation is greatly appreciated.

Assistance for Immediate Needs

If you have immediate needs, you may want to contact the American Red Cross at 877-733-2767 or the United Way by dialing 2-1-1 from a landline phone.

Food Assistance

The American Red Cross is distributing food and water at the Riverhead County Center, 210 Center Drive, Riverhead at 4pm, today, Friday, November 02, 2012.

Red Cross Shelter

- The *Riverhead* Red Cross Shelter has been closed.

Contact: Sean M. Walter · walter@riverheadli.com · 631-727-3200



- Eastport South Manor Junior/Senior High School remains open as a shelter located at: 543 Moriches-Middle Island Road, Manorville, NY.

Warming Center at Riverhead Senior Center

Our Senior Center located on Shade Tree Lane in Aquebogue will remain open this weekend as a warming center for our residents from 8 am to 8 pm. The Senior Center will also be open for residents as a “charging station” for your cell phones and computers. We ask everyone to work cooperatively to access power and please bring no more than two devices.

Town Hall

Riverhead Town Hall is located at 200 Howell Avenue (next to the police station) and is open weekdays from 8:30 am until 4:30 pm AND can be used as a “charging station” for your cell phones and computers. We ask everyone to work cooperatively to access power and please bring no more than two devices.

Storm Debris- Residential Only

The Highway Department will be picking up storm debris curbside. Please separate storm debris from loose leaves.

Yard Waste Facility

Our yard waste facility will remain open with extended hours from 7 am to 6 pm Wednesday, Thursday and Friday; the facility will maintain its normal weekend schedule operating from 7 am to 3:30 pm on Saturday and Sunday for our residents and local landscapers to dispose of storm related yard debris at no charge.

Ice

Ice is being offered to residents on a “first come, first served” basis at the following locations (you need to bring your own container/cooler):

- Riverhead & Yaphank Correctional Facilities
- Cooperage Inn, 2218 Sound Avenue, Baiting Hollow (btwn 11am-5pm, one cooler per resident)
- Long Island Ice and Fuel, 656 West Main Street, Riverhead

Price Gouging

There have been reports of price gouging at gas stations and of private contractors. NY State law forbids those who sell essential consumer goods and services from charging excessive prices during what is clearly an abnormal disruption of the market. Please be on the lookout and make sure that the companies you select are licensed professionals who must abide by the laws that protect you, the consumer.

If you feel that you have been taken advantage of, please contact the Suffolk County Department of Consumer Affairs at 1-800-909-5423 or 631-853-4600 or visit their website at www.suffolkcountyny.gov to complete a complaint form.

Federal Aid

Should you need federal assistance, you can contact FEMA (Federal Emergency Management Agency) at:

FEMA

www.fema.gov

Register for Disaster Assistance:

(800) 621-3362 / TTY (800) 462-7585